



HARDWARE PROPOSAL

Six-Station White Touchscreen Deployment

Illustrative proposal example

Recipient details removed
Pricing shown for this example only

Prepared by

Cayenne Corp
sales@cayennecorp.com
718-704-0505

TOTAL WITH NYC SALES
TAX

\$16,879.98

Hardware Scope & Pricing

Item	Qty	Unit	Extended
21.5-inch white touchscreen + Android player Commercial touchscreen station with separate Android player and player wall bracket.	6	\$2,198	\$13,188
Full-motion articulating wall mount VESA-compatible mount for positioning and service access.	6	\$100	\$600
White cordless 2D / QR scanner Wireless handheld scanner with included stand.	6	\$286	\$1,716
HARDWARE SUBTOTAL			\$15,504.00
NYC sales tax (8.875%)			\$1,375.98
TOTAL WITH TAX			\$16,879.98

Included

- Hardware procurement for six matching stations, mounts and scanners.
- Staging, configuration and pre-deployment testing at Cayenne before shipment.
- Basic browser/app access and connectivity testing reasonably available during staging.
- Hardware coordination for the selected configuration.

Not Included

- Wall drilling, anchors, physical mounting/hanging, electrical work, wall repair, painting or raceway installation.
- Network remediation, new Internet/network infrastructure, application licensing or custom software.
- Freight/shipping unless expressly included. NYC sales tax is shown above.

Support Selection - Optional

Select one support option below, or decline ongoing support. **An executed ACH authorization is required for either ongoing support option and for any optional onsite service.** Hardware-only purchases may be paid by ACH or check.

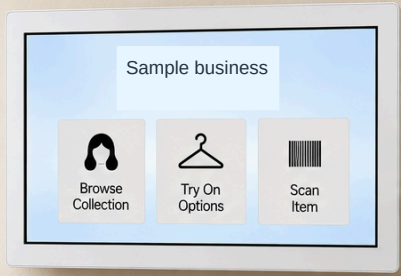
Select	Support Option	Monthly Price
☐	Remote Management & Support Access Devices remain enrolled and available for remote access/management. Support labor and maintenance are billed separately on a time-and-materials basis at then-current rates.	\$25/device 6 devices = \$150/month
☐	Remote Care Plan Remote support and maintenance during Cayenne business hours, up to 200 minutes per calendar month total across all enrolled devices . Additional time, after-hours work, onsite work, third-party/vendor charges and project work are billed separately. Unused minutes do not roll over.	\$95/device 6 devices = \$570/month
☐	No ongoing support at deployment If remote-support readiness is requested later and an onsite visit is required to prepare/enroll the devices, the applicable onsite setup charge will apply.	\$0/month

Cayenne business hours: Monday-Thursday, 9:00 AM-5:00 PM Eastern Time; Friday, 9:00 AM-2:00 PM Eastern Time, excluding Cayenne-observed holidays. Response and resolution times are not guaranteed unless separately agreed in writing.

Installation Concept & Deployment

FRONT VIEW

How it looks to the customer
(Illustration purposes only – may not be exact)

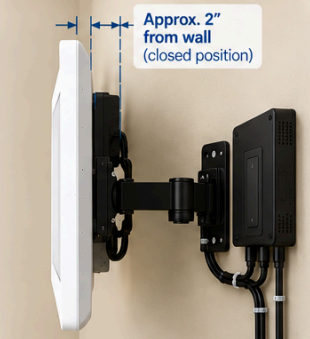


TOUCHSCREEN DISPLAY

- 21.5" touchscreen (white frame)
- Dimensions: 20.7" (W) x 12.9" (H) x 1.8" (D)
- 100 x 100 VESA mount on back
- Clean, modern look
- Customer-facing interface

SIDE VIEW

Typical position (screen in closed position)
(Illustration purposes only – may not be exact)

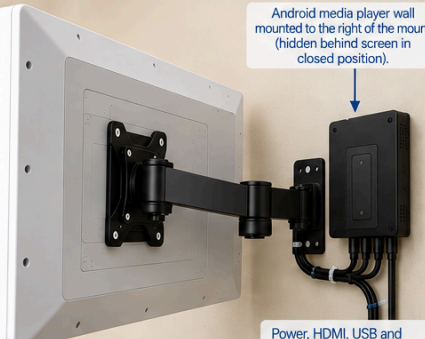


Approx. 2" from wall (closed position)

Screen stays close to the wall when not in use. Android media player is wall mounted immediately to the right of the mount (hidden behind screen).

REAR VIEW (SCREEN PULLED FORWARD)

Showing component placement
(Illustration purposes only – may not be exact)



Android media player wall mounted to the right of the mount (hidden behind screen in closed position).

Power, HDMI, USB and network cables routed neatly. Exact routing and visibility will depend on outlet location and installation environment.

WIRELESS BARCODE SCANNER

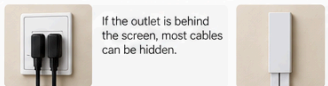
(Standalone View)



- 1D / 2D barcode scanner (wireless)
- Long battery life (up to 12 hours)
- Includes charging/communication cradle (as shown)
- Clean white design

CABLE MANAGEMENT OPTIONS

(Depending on outlet location)



If the outlet is behind the screen, most cables can be hidden.

If cables need to run down the wall, a low-profile cable raceway can be used to neatly cover them. Raceways can be painted to match the wall for a clean appearance.

Corner raceways can also be used depending on the installation environment.

ARTICULATING WALL MOUNT (EXAMPLE)



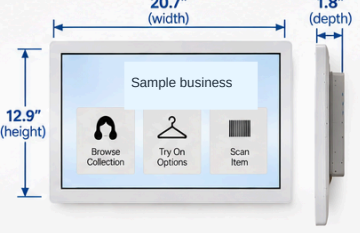
- Full motion (swivel, tilt, extend)
- 100 x 100 VESA compatible
- Mounted to wall (not visible from front)
- Keeps screen close to wall when not in use

ANDROID MEDIA PLAYER (EXAMPLE)



- Wall mounted to the right of the mount (hidden behind screen in closed position)
- Uses included wall bracket
- Not attached to back of screen
- Stays hidden from customer view
- Power, HDMI, USB and network cables

SCREEN DIMENSIONS (APPROXIMATE)



20.7" (width)
12.9" (height)
1.8" (depth)

IMPORTANT NOTE:
Images are for illustration purposes only and may not be exact. Appearance, dimensions, and component locations can vary based on the actual hardware, wall construction, outlet locations, and installation environment.

Illustration purposes only - may not be exact. Appearance, dimensions, component locations and cable routing may vary based on actual hardware, wall construction, outlet locations and field conditions.

Physical Installation Responsibilities

- Customer must provide its own qualified handyman/installer to drill, anchor and physically mount brackets, screens, scanner stands and any raceways.
- Cayenne does not drill holes, install wall anchors, or physically hang/mount equipment.
- Customer is responsible for wall suitability, power, network connectivity, site access, credentials and having mounting work ready when Cayenne arrives.

Lead Time & Staging

- Current sourcing estimate: approximately 2-3 weeks for selected white touchscreen hardware and approximately 10 days for scanners, subject to availability.
- **Lead time means delivery to Cayenne's office.** Cayenne receives the hardware first for staging, configuration and testing.
- After staging/testing, equipment is shipped/delivered to the customer for physical installation.

Optional Onsite Setup

One-time onsite setup visit

Cayenne may attend onsite to direct placement and assist with connection, final configuration, testing and setup after the customer's handyman has completed physical mounting. Includes up to 4 hours.

\$795
up to 4 hours

Additional onsite time

Time beyond the included 4 hours.

\$250/hour

ACH required for onsite service. A scheduled visit requires at least 48 hours' notice to cancel or reschedule. Customer-caused waiting, lack of site readiness, unavailable access/personnel, incomplete handyman work, or other delays are billable. A visit may be charged even if work cannot proceed because the site is not ready.



HARDWARE PROPOSAL

Six-Station White Touchscreen Deployment

Commercial Terms & Acceptance

1. Approval & payment. 100% of the hardware amount is due upon approval before procurement. Hardware-only purchases may be paid by ACH or check. Procurement begins after cleared payment is received. Any ongoing support plan or onsite service requires a completed ACH authorization agreement.

2. All sales final. Hardware purchases are final, non-cancelable and non-returnable once ordered, except verified DOA/defective hardware handled under the applicable manufacturer/distributor process.

3. DOA & warranty. Verified DOA hardware will be repaired or replaced according to manufacturer/distributor procedures and availability. Hardware warranties are provided by the manufacturer; manufacturer terms, exclusions and turnaround times control. Cayenne will reasonably assist with coordination.

4. Shipping, tax & lead times. NYC sales tax at 8.875% is included in the proposal total shown. Freight/shipping is additional unless expressly included. All lead times/delivery dates are estimates. Cayenne is not responsible for manufacturer, distributor, carrier or other third-party delays. Lead time to Cayenne is followed by staging/testing and then shipment/delivery to customer.

5. Physical installation. Cayenne does not drill, anchor or physically mount/hang equipment. Customer must retain a qualified handyman/installer and is responsible for wall suitability, anchors, mounting method, electrical work and construction-related work.

6. Site readiness & onsite delays. Customer must have mounting work, power, network, access, credentials and required personnel ready. Optional onsite setup is \$795 for one visit up to 4 hours; additional time is \$250/hour. Less than 48 hours' cancellation/rescheduling notice, customer-caused delays, waiting time, or an unready site are billable.

7. Support plans. Support is remote unless otherwise stated. The \$25/device/month option provides remote-management/support access; labor is billed separately at then-current T&M; rates. The \$95/device/month Remote Care Plan includes up to 200 remote-support/maintenance minutes per calendar month total across enrolled devices during Cayenne business hours. Unused minutes do not roll over. Overage, after-hours, onsite, project work and third-party/vendor charges are extra.

8. Support limitations. Support plans do not guarantee uninterrupted operation, response time or resolution time and do not include replacement hardware, manufacturer/vendor fees, software subscriptions, custom development, network redesign, cybersecurity incident response, data recovery, or work outside the stated scope unless separately authorized.

9. Customer data, systems & credentials. Customer is responsible for backups, licenses, passwords, accounts, third-party authorizations and data. Cayenne is not responsible for third-party service outages or data loss except to the extent caused by Cayenne's gross negligence or willful misconduct.

10. Substitutions. No material hardware substitution will be made without customer approval. If an item becomes unavailable, Cayenne may propose an equivalent/better alternative and disclose any price difference before ordering.

11. Acceptance. Signature below authorizes procurement and confirms acceptance of this proposal, selected services, exclusions, payment terms and commercial terms. Customer initials on each page confirm review of the complete proposal.

Customer Selections & Approval

Hardware payment	☐ ACH ☐ Check
Ongoing support	☐ \$25/device/month + T&M; ☐ \$95/device/month Remote Care Plan ☐ None
Optional onsite setup	☐ Yes - \$795 (ACH authorization required) ☐ No

Accepted by: _____

Date: _____

Signature: _____

Title: _____

ACH authorization: If customer selects ongoing support or onsite service, the separate ACH authorization agreement must be completed before that service is scheduled or activated.